

Title: 50 characters including spaces	“OCCUPATIONAL SERVICE FOR PEOPLE WITH DISABILITIES ASSOCIATED WITH A DIAGNOSIS OF SEVERE MENTAL HEALTH”
Body Text: 1500 characters including spaces	In 2016, the Directorate-General for Care of Dependent Persons launched the first social concert for the Occupational Service for people with disabilities associated with a diagnosis of serious mental health. Initially, the concert was to last 12 months from the date it was signed, although it has been renewed since 2017. This is a daytime care service that provides support to people with disabilities associated with a diagnosis of serious mental health, with the intention of supervising, organizing and assisting these people in the various activities of their lives and, in particular, supporting the process of acquisition and development of basic and adaptive personal, social and pre-work skills so that they can achieve maximum socio-occupational integration. Thanks to the work of the Deixalles and Es Garrover foundations, and the Pro Salut Mental Estel de Llevant and Giral-Sol associations, a global, interdisciplinary and integrating work is carried out with the intention of helping and supporting this underprivileged group, in accordance with the following principles: • Assessment and evaluation of vulnerability and stress. • Information and guidance as a model of recovery. • Planning of the objectives and competences to be achieved. • Systemic model of intervention and support. • Community model of evaluation and monitoring. The aim of this service is to provide comprehensive care by carrying out occupational tasks together with personal and social adjustments in search of maximum development of autonomy and social integration of people. The aim is to allow and enable these people, according to their own abilities, to acquire sufficient skills for their social and occupational integration in a social, family and professional context.

Country:	Spain
Project name:	“OCCUPATIONAL SERVICE FOR PEOPLE WITH DISABILITIES ASSOCIATED WITH A DIAGNOSIS OF SEVERE MENTAL HEALTH”
Area of activity: (choose one or several)	Strengthening employment and mobility Opening pathways to work /for jobseekers, the inactive and LTU Caring for careers/ Gender equality and work/life balance Giving a chance to all Fighting marginalisation / Integrating marginal communities (Roma, migrants) Promoting social enterprise /social economy Supporting local partnerships/ Community-led development strategies Inclusive approaches/ Better access to social services, Homelessness and housing exclusion, Deinstitutionalisation, Child poverty
Key words:	Support, Disability, Mental Health, Social and Labour Integration.
Project duration: (month) yyyy – (month) yyyy	2016-2021 ¹
ESF contribution:	2.388.380,10 EUR
Total budget:	4.776.760,20 EUR ²
Number of participants:	1088 between 2017 and 2019
Quotes: (e.g. personal experiences by persons/ beneficiaries)	
Organisation:	Directorate-General for Care of the Department of Social Affairs and Sports of the CAIB
Contact details: Name of contact person Email address Telephone number Organisation website Social media accounts Links to publications or videos	Margalida Bibiloni Niell mbibiloni@dgad.caib.es http://www.caib.es/sites/dgdependencias/servicio_ocupacional_para_personas_con_discapacidad_asociada_a_un_diagnostico_de_salud_mental_grave/ https://www.instagram.com/3salutmental/ https://www.instagram.com/esteldellevant/ https://www.instagram.com/associaciogira.sol/ https://twitter.com/Deixalles https://twitter.com/3SalutMental https://twitter.com/EsGarrover https://twitter.com/EstelDeLlevant https://twitter.com/GIRASOLSalutMen https://www.facebook.com/DeixallesFundacio/ https://www.facebook.com/3salutmental/ https://www.facebook.com/esgarrover/?ref=py_c https://www.facebook.com/esteldellevant/?ref=py_c

¹ The service was reconvened for consultation from 1 January 2019 to 30 November 2021

² Includes the budget from the beginning of the action until 31 December 2019

	https://www.facebook.com/associacio.girasol/?ref=py_c https://www.youtube.com/channel/UCLjClutL7089BajsVDAEpGA/playlists
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Metadata

Description: 200 characters including spaces – <i>should mention the country</i>	"Occupational Service for people with disabilities associated with a diagnosis of serious mental health" of the Autonomous Community of the Balearic Islands of Spain
Latitude	N39°11'22.88"
Longitude	E2°31'16.9"
Keywords: <i>Between 3-4 taking into account geography (by country), theme and target group</i>	Occupational Service, Disability, Balearic Islands, Spain

2 Photos:



Copyright: Pro Salut Mental Estel de Llevant Association Occupational Service.

Alt-text (description of what is in the photo): Solidarity Opera Concert in the Drach Caves of Porto Cristo on 13 July 2017 where the presenter gave a description of the activities and objectives of the association.



Copyright: Es Garrover Foundation Occupational Service.

Alt-text (description of what is in the photo): Workshop of elaboration of Christmas decorative elements on December 19, 2017 with students of the first course of Formative Cycle of Average Degree of Attention to People in Situation of Dependency of the CEPA Francesc de Borja Moll.

JUSTIFICATION FOR CRITERIA TO BE CONSIDERED AS GOOD PRACTICE

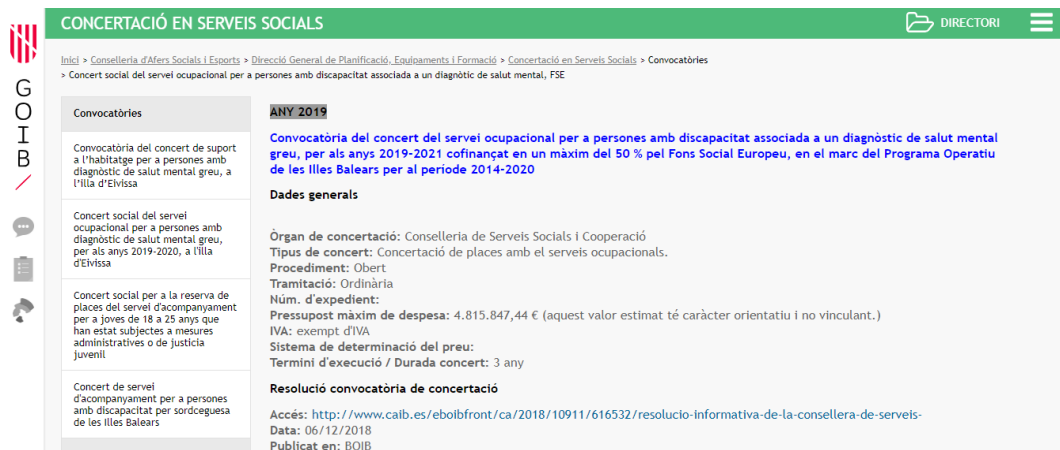
1. The action has been adequately disseminated among the beneficiaries, potential beneficiaries and the general public.

The Occupational Service for people with disabilities associated with a severe mental health diagnosis has been widely disseminated among beneficiaries, potential beneficiaries and the general public.

In this way, multiple resources have been developed in order to facilitate, to the greatest extent possible, access to information. Specifically, the dissemination of information has been carried out through various means:

- Publication of the announcement of the social agreement for the Occupational Service for people with disabilities associated with a diagnosis of serious mental health in the BOIB (Regional Bulletin) and on the website of the Department of Social Affairs and Sports of the GOIB (Regional Government of the Balearic islands), in the section relating to issues of agreement in social services:

http://www.caib.es/sites/concertacio/ca/concert_social_del_servei_ocupacional_per_a_persones_amb_discapacitat_associada_a_un_diagnostic_de_salut_mental/



CONCERTACIÓ EN SERVEIS SOCIALS

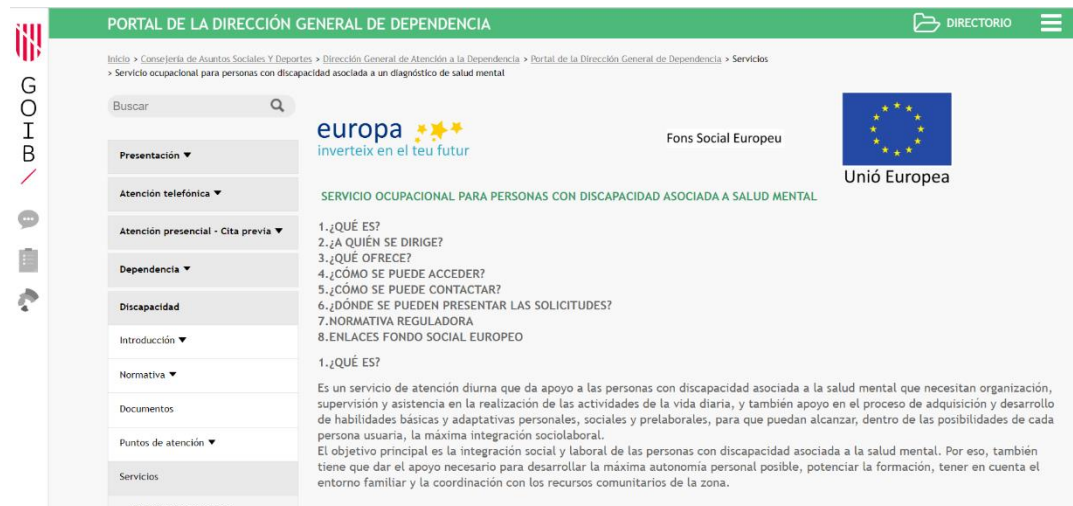
INICI > Conselleria d'Afers Socials i Esports > Direcció General de Planificació, Equipaments i Formació > Concertació en Serveis Socials > Convocatòries

> Concert social del servei ocupacional per a persones amb discapacitat associada a un diagnòstic de salut mental, FSE

Convocatòries	ANY 2019
Convocatòria del concert de suport a l'habitatge per a persones amb diagnòstic de salut mental greu, a l'Illa d'Eivissa	Convocatòria del concert del servei ocupacional per a persones amb discapacitat associada a un diagnòstic de salut mental greu, per als anys 2019-2021 cofinançat en un màxim del 50 % pel Fons Social Europeu, en el marc del Programa Operatiu de les Illes Balears per al període 2014-2020
Concert social del servei ocupacional per a persones amb diagnòstic de salut mental greu, per als anys 2019-2020, a l'Illa d'Eivissa	Dades generals
Concert social per a la reserva de places del servei d'acompanyament per a joves de 18 a 25 anys que han estat subjectes a mesures administratives o de justícia juvenil	Òrgan de concertació: Conselleria de Serveis Socials i Cooperació
Concert de servei d'acompanyament per a persones amb discapacitat per sordceguesa de les Illes Balears	Tipus de concert: Concertació de places amb el servei ocupacional.
	Procediment: Obert
	Tramitació: Ordinària
	Núm. d'expedient:
	Pressupost màxim de despesa: 4.815.847,44 € (aquest valor estimat té caràcter orientatiu i no vinculant.)
	IVA: exempt d'IVA
	Sistema de determinació del preu:
	Termini d'execució / Durada concert: 3 any
	Resolució convocatòria de concertació
	Accés: http://www.caib.es/ebolfront/ca/2018/10911/616532/resolucio-informativa-de-la-consellera-de-serveis-
	Data: 06/12/2018
	Publicat en: BOIB

- Website of the DG for Attention to Dependence of the Department of Social Affairs and Sports of the GOIB:

http://www.caib.es/sites/dgdependencia/es/servicio_ocupacional_para_personas_con_discapacidad_associada_a_un_diagnostico_de_salut_mental_grave/



PORTAL DE LA DIRECCIÓN GENERAL DE DEPENDENCIA

INICI > Conselleria de Assauntos Sociales Y Deportes > Dirección General de Atención a la Dependencia > Portal de la Dirección General de Dependencia > Servicios

> Servicio ocupacional para personas con discapacidad asociada a un diagnóstico de salud mental

Buscar

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Atención presencial - Cita previa

Dependencia

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Europa
inverteix en el teu futur

Fons Social Europeu

Unió Europea

SERVICIO OCUPACIONAL PARA PERSONAS CON DISCAPACIDAD ASOCIADA A SALUD MENTAL

1. ¿QUÉ ES?
2. ¿A QUIÉN SE DIRIGE?
3. ¿QUÉ OFRECE?
4. ¿CÓMO SE PUEDE ACCEDER?
5. ¿CÓMO SE PUEDE CONTACTAR?
6. ¿DÓNDE SE PUEDEN PRESENTAR LAS SOLICITUDES?
7. NORMATIVA REGULADORA
8. ENLACES FONDO SOCIAL EUROPEO

1. ¿QUÉ ES?

Es un servicio de atención diurna que da apoyo a las personas con discapacidad asociada a la salud mental que necesitan organización, supervisión y asistencia en la realización de las actividades de la vida diaria, y también apoyo en el proceso de adquisición y desarrollo de habilidades básicas y adaptativas personales, sociales y prelaborales, para que puedan alcanzar, dentro de las posibilidades de cada persona usuaria, la máxima integración sociolaboral.

El objetivo principal es la integración social y laboral de las personas con discapacidad asociada a la salud mental. Por eso, también tiene que dar el apoyo necesario para desarrollar la máxima autonomía personal posible, potenciar la formación, tener en cuenta el entorno familiar y la coordinación con los recursos comunitarios de la zona.

Where you can find different information about the service and, in addition, you can see that the role of the European Social Fund has been properly disseminated since the website has the corresponding logo and slogan, as well as different links about the ESF.

- Website of the GOIB's Disability Care Service:

<http://www.caib.es/govern/organigrama/area.do?coduo=3095440&lang=es>



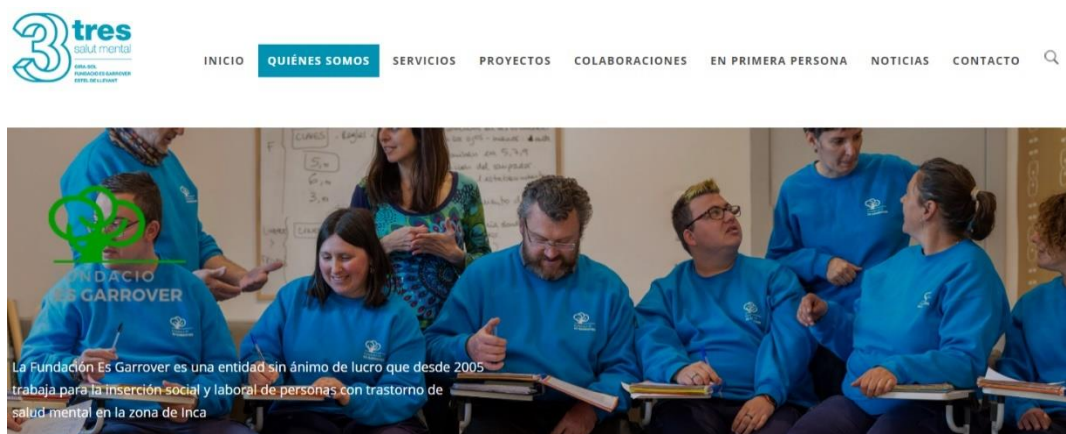
Where you can access the website and download specific information about the operation of the Occupational Service, in addition to the application for access.

- Websites of the entities, of each of the foundations and associations in charge of the Occupational Service for people with disabilities associated with a serious mental health diagnosis:

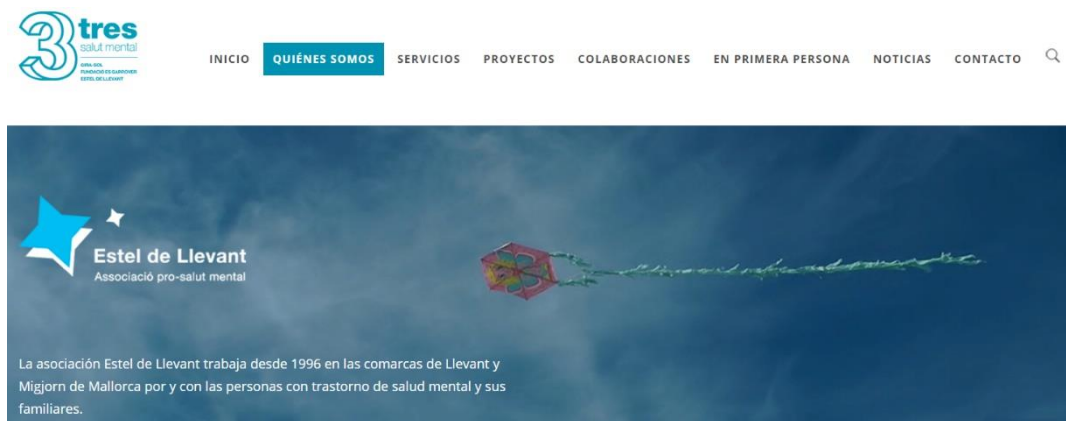
<https://www.deixalles.org/es/>



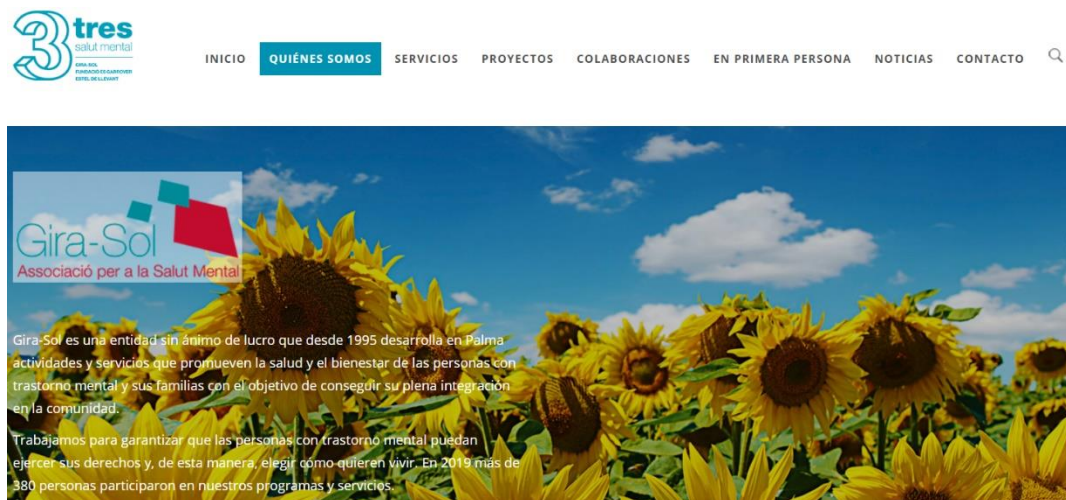
<http://www.3salutmental.com/es/es-garrover>



<http://www.3salutmental.com/es/estel-de-llevant>



<http://www.3salutmental.com/es/es-gira-sol>



In these websites each of these entities posts specific information and news about how they perform or carry out their tasks within the Service. In this way, the dissemination of information is made more extensive and covers a wider geographical area.

- In addition, these entities, the foundations and associations in charge of carrying out the service have also developed the dissemination through:

Social networking, by way of example this publication in Facebook of the Fundació Deixalles on 30/06/2018, where they show the activity they carry out and inform about some of the characteristics of the Occupational Service for people with disabilities associated with a diagnosis of serious mental health.

<https://www.facebook.com/DeixallesFundacio/posts/1834687456551434>



Fundació Deixalles

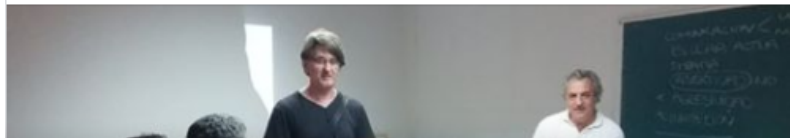
30 de junio de 2018 · 🌐

Els companys/es del Servei Ocupacional Fundació Deixalles Ponent, per a persones amb discapacitat per salut mental (concertat amb la Conselleria de Serveis Socials i Cooperació, amb el 50% de cofinançament del Social Europe) gaudeixen molt de la activitat "La protagonista d'avui és...".

Per Deixalles Calvià han passat des de arquitectes com Àngel fins DJs com Miguel Vilo i Germán Dinosaurio. Una forma molt personal i propera de conèixer amb detalls les professions

Los compañeros/as del Servicio Ocupacional Deixalles Ponent, para personas con discapacidad por salud mental (concertado con la Conselleria de Servicios Sociales y Cooperación, con el 50% de cofinanciación del Fondo Social Europeo) disfrutan mucho de la actividad "La protagonista de hoy es...".

Por Deixalles Calvià han pasado desde arquitectos como Àngel hasta DJs como Miguel Vilo y Germán Dinosaurio. Una forma muy personal y cercana de conocer los intrínsecos de las profesiones.



Press, such as this "20 minutos" newspaper news item on 09/10/2019.

<https://www.20minutos.es/noticia/3795189/0/govern-reune-entidades-que-trabajan-salud-mental-baleares-con-motivo-dia-mundial-salud-mental/>

20
minutos

Ciudades

Nacional Internacional Deportes Opinión Gente Más ▾



ÚLTIMA HORA Las mascarillas serán obligatorias en espacios cerrados y públicos cuando no haya 2 metros de distancia



DIRECTO Sanidad conocía en febrero el riesgo "moderado alto" de brotes en manifestaciones y eventos deportivos



El Govern reúne a las entidades que trabajan la salud mental en Baleares con motivo del Día Mundial de la Salud Mental

EUROPA PRESS 09.10.2019 - 18:48H



La presidenta del Govern, Francina Armengol, se ha reunido este miércoles con entidades de Baleares que trabajan en el campo de la salud mental con motivo del Día Mundial de la Salud Mental.



Radio, as shown in the program "Radio Felanitx" where the association Pro Salut Mental Estel de Llevant broadcasted on 31/05/2017 about the activities carried out to help make visible the group of mental health and raise awareness among the general population.



Information Stand, such as this one on 21-22/10/2017 at the Recycling and Environment Fair in Inca, through access sheets, explanatory documentation, exhibition of workshops and activities carried out at the Es Garrover Foundation's Occupational Service.



Courses, workshops or talks, to cite an example, this workshop on the preparation of Christmas decorations by users of the Occupational Service of the Es Garrover Foundation on 19/12/2017 with students from the first year of the Intermediate Level Training Course in Care of Dependent Persons of the CEPA Francesc de Borja Moll, whose photo was shown earlier.

Solidarity concerts, like this one of opera in the Caves of the Drach in Porto Cristo organized by the association Pro Salut Mental Estel de Llevant on the 13/07/2017, where the presenter also made a description of the activities and objectives of the association. The photo was also shown earlier.

These are just some of the many examples of dissemination actions that have been carried out and which help to make visible the great work developed in the Occupational Service for people with disabilities associated with a serious mental health diagnosis by the responsible entities. For all these reasons, it can be concluded that this dissemination criterion is fulfilled in a very wide and varied way, allowing a great outreach among the beneficiaries, potential beneficiaries and the general public.

2. The action incorporates innovative elements.

In relation to the innovative elements, the Occupational Service for people with disabilities associated with a diagnosis of serious mental health, incorporates several of them as can be summarized below:

- Development of legislative regulations, specifically Decree 7/2016 of 12 February, which regulates access to the occupational service for people with disabilities due to serious mental illness and the management of the waiting list for places in this service. Until that moment, no specific social services regulations were in place for people with mental health disabilities in the Balearic Islands.
- Implementation of a public network of occupational services for this group in the Island of Mallorca from 1 January 2017, non-existent until that moment, providing a response to the public responsibility to meet this need with services, human resources and technical resources.
- Wide territoriality available to facilitate the access to the service to any citizen of Mallorca who could be interested. The distribution of the entities that deal with the service covers the area of Palma, the area of Inca, the area of Manacor and the area of Calvià. Specifically, a large number of places have been developed, as this occupational service began in 2017 with 90 places and currently provides a total of 201.
- Mainstream intervention, coordination between services and specific follow-up, providing individual and personalized attention as well as group or global attention and, depending on the needs of the person, in as many areas as required, either psychosocial support, occupational area, or personal adjustment, training and work.
- Innovation and constant improvement of the professionals in charge of the service, establishing work synergies and methodological innovation in order to improve the

quality of care and service provided through qualified training, workshops, programs, alliances with other services and resources, commissions and professional actions or activities.

3. Adequacy of the results obtained to the objectives set.

The fundamental objective pursued by the Occupational Service for people with disabilities associated with a diagnosis of serious mental health is mainly of a social and occupational nature.

Specifically, this is a day care service that provides support to people with disabilities who have been diagnosed with a mental health disorder to a high degree because they need supervision, organization and assistance in the various activities of their daily lives and, in particular, support for the process of acquiring and developing basic and adaptive personal, social and pre-work skills so that they can achieve maximum socio-occupational integration.

In this way, the entities in charge of this Occupational Service, the Deixalles and Es Garrover foundations, and the Pro Salut Mental Estel de Llevant and Giral-Sol associations, carry out a global, interdisciplinary and integrating task with the intention of helping and supporting this underprivileged group which is developed according to the following principles:

- Assessment and evaluation of vulnerability and stress.
- Information and guidance as a model for recovery.
- Planning of objectives and competencies to be achieved.
- Systemic model of intervention and support.
- Community model for evaluation and monitoring.

Therefore, it can be determined that the purpose of the Occupational Service is to provide comprehensive care to this group of people performing occupational tasks along with personal and social adjustments in search of maximum development of personal autonomy and social integration of them. All this under the maximum premise of allowing and enabling these people, according to their own capabilities, to acquire sufficient skills for their social and labor integration in a natural, family, social and professional context.

The added value of having received co-financing from the Balearic Islands' ESF OP over all these years should be highlighted, thanks to which it has been possible to improve and acquire different infrastructures, materials, hire staff, set up workshops and other resources that have been used to carry out this service. Consequently, and thanks to the extraordinary work and efficiency of the aforementioned entities, an average 59.40% of insertion results have been obtained by participants in the labour insertion itineraries in 2017, 77.46% in 2018 and 89.53% in 2019, which numerically reflects a very favourable progression in terms of professional integration achieved by the Occupational Service.

The results in terms of labour insertion added to those obtained thanks to the work of the activities and itineraries of social insertion, contribute to personal development, to the high level of satisfaction of the users and the social insertion of these individuals with disabilities associated to a diagnosis of serious mental health, which allows, consequently, to reach the objectives of the service that had been mentioned before. Therefore, it can be stated that this Occupational Service is achieving the established objectives.

4. Contribution to the resolution of a problem or weakness detected in the territorial scope of implementation.

The evolution of the data in the Balearic Islands shows a general increase in the group of people who have some kind of mental health problem. The reality is that these people are facing many difficulties and even, in some cases, the impossibility of achieving appropriate social and labour inclusion.

Faced with this scenario, the main problems endured by this group range from situations in their daily lives to the very development of basic and adaptive personal, social and work skills in order to achieve adequate social integration.

Once the aforementioned weakness was detected, the GOIB and, more specifically, the Directorate General for Care of the Dependency of the Ministry of Social Affairs and Sport launched the social concert for the Occupational Service for people with disabilities associated with a diagnosis of serious mental health. The entities in charge of carrying out the Service are working to improve accessibility and social and labour insertion of these people in a situation or risk of social exclusion, through their activation and integrated and personalised insertion itineraries. Thanks to the work of these abovementioned associations and foundations, very favourable results have been achieved in terms of the labour insertion of these people, as has been seen in the previous section.

In this way, the implementation of the Occupational Service contributes to the improvement of the employment situation and, therefore, the social and personal situation of the service's target audience, having a favourable impact on the whole of Balearic Islands society.

5. High degree of coverage of the target population.

In this area the data show very positive results, since between 2017 and 2019 the Occupational Service for people with disabilities associated with a diagnosis of serious mental health has received a total of 882 applications and care for 308 people in 2017, 378 in 2018 and 402 people in 2019.

In the three years mentioned, the Occupational Service has increased its capacity of available places from the 90 places agreed in 2017 to the 201 places agreed and co-financed by the ESF in the island of Mallorca in 2019.

In addition, it is necessary to emphasize the wide territoriality available to facilitate access to the service to any citizen who is interested. The distribution of the entities that deal with this service covers the area of Palma, the area of Inca, the area of

Manacor and the area of Calvià, where the Associació Giral-Sol, the Fundació Es Garrover, the Associació Pro Salut Mental Estel de Llevant and the Fundació Deixalles are located respectively, showing from the beginning a strong commitment to territorialization, something fundamental in any service of a social and community nature.

In this way, we can affirm that this Occupational Service reaches a high level of coverage over the population to which it is addressed, guaranteeing the equality of the service in the whole territorial area of Mallorca, making possible the territorial equity and at the same time the decentralization of resources, the community intervention, and the free choice of service (as the Decree 7/2016 establishes).

6. Consideration of the horizontal criteria of equal opportunities and non-discrimination, as well as social responsibility and environmental sustainability.

The different entities, associations and foundations in charge of the Occupational Service for people with disabilities associated with a serious mental health diagnosis follow equality plans to apply the principle of gender equality and non-discrimination in accordance with the horizontal criteria.

Specifically, in each activity, workshop, training or event carried out by the Occupational Service, the objective of raising awareness of gender equality, identifying behaviour that does not comply with the gender perspective and using inclusive language has been deeply taken into account.

Likewise, with regard to internal promotion and selection of staff, an equal distribution between men and women is used, regardless of race, gender, origin or culture.

On the other hand, all the workshops of the Occupational Service have a marked environmental line focused on sustainable development, in addition to the practical implementation of recycling in the different entities in charge of the service, the gradual implementation of electronic procedures to avoid the use of paper and the solar energy installations that some of the entities have.

7. Synergies with other policies or instruments of public intervention.

Finally, it should be taken into account that the co-financing of the Occupational Service for people with disabilities associated with a diagnosis of serious mental health through the ESF OP 2014-2020 of the Balearic Islands is completely related and should be understood as complementary to the Accompanying Service for people with a diagnosis of serious mental health of the Directorate General of Social Services for Dependency Care, also co-financed through the same ESF Operational Programme.

In this way, and thanks to the existing synergies between these two institutional actions on a regional level in the Autonomous Community of the Balearic Islands, it has been possible to help this group of people to develop their daily lives in the most integrated and standardised way possible on a social, family and work level. All of this reflects the CAIB's commitment to improving the accessibility of the most vulnerable people to health care, social services and guidance, training and education services, including the elimination of stereotypes.