

## **CITIZENS' REPORT**



## MELILLA FSE OPERATIONAL PROGRAM YEAR 2019

## We invest in your future

In 2019 all the actions are already underway. Certain issues that forced to postpone the initial date have been solved, hence the program is on. The Autonomous City of Melilla is working in order to offer access to employment, education and social integrity to its citizens. Thanks to the funds received from the European Social Fund, citizens' opportunities have been improved.



Likewise, it has continued with the integrated training and employment itineraries. These are actions aimed at training the unemployed in order to adapt their knowledge to the labour market, through itineraries that improve

their employability, using training actions with alternation of practices in Business. In this sense, the INSERTA-T Program stands out for showing high labour insertion rates and proving the success of the Program itself.



Regarding the School of Catering, Restaurants and Tourism, it continues its work. Graduated students have high rates of job placement, as well as they report to have gained confidence and self-esteem. Those features enhance the probabilities of young early school leavers to reorient their professional and academic path after having studied in the School of Catering, Restaurants and Tourism. In fact, students have shared their desire to continue learning and training after being graduated.

On October 25, the School of Catering, Restaurants and Tourism was presented at the IV FSE Forum, held in Santiago de Compostela. It was presented as an example to be followed

by other European regions that, in their territories, have similar problems.



It was also highlighted the importance of aid aimed at SMEs due to their role hiring young people as well as the chance for many of them of becoming self-employed. This aid focused on SMEs is intended to increase the permanent recruitment of the unemployed and / or jobseekers.



The Women's Information Centre of Melilla has also continued its activity. This centre helps women giving them labour assistance in situations of discrimination, as well as promoting actions that eliminate inequalities. It has a key role to the whole labour force giving information, advice and personalized guidance of a legal, social, psychological and labour nature.

Likewise, the Comprehensive Plan for Women belonging to Districts IV and V and other disadvantaged groups has been started. With the implementation of training actions, an office for social integration and conciliation has been created, and a service of social revitalization for women from both Districts has been launched.

Regarding education, the Ministry of Education gives online tutorials aimed at unemployed people over 18 years of age, in order to pass the Graduate in ESO test, the entrance exam for the Undergraduate FP Middle and Higher



In addition, the Higher Training and Recovery of Human Capital Program in the field of ICT continue working. Melilla Forma TIC is a 3-year global project aimed at attracting human capital to the city through innovative training programs in the field of ICT.



Lastly, during 2019 an evaluation was carried out on the implementation of the Communication Strategy of the European Funds in the Autonomous City of Melilla. Although there are things that should be improved, in general terms, the results are highly positive. There are significant impacts on the knowledge of the program, satisfaction rate, and profit rate in the case of both public and private beneficiaries, degree of

knowledge of the different Funds and degree of knowledge of the role played by the European Union by citizens to contribute to the economic and social progress of the Autonomous City of Melilla.



For the year 2020, it is intended to continue working on these same lines of action. These are demonstrating their effectiveness on citizens and, thanks to the European Social Fund, make possible to advance in the City of Melilla strategic line: to invest in the future of Melilla residents.